



MERSEN (EP) IRIS POLICIES

QUALITY POLICY

Our Quality Policy consists in

- Providing Quality, Reliable and Best in Technology Products to our customers
- Constantly refining our understanding of all the needs of our markets
- Matching every new development on the market with suitable processes and organisations
- Developing partnerships with our suppliers to ensure better and more reliable performances on their part
- Associating Mersen's personnel in our continual improvement efforts and recognizing accomplishments
- Focusing on documentation and continual improvement of all our internal processes.
- Committed to meet the customer expectation and applicable requirements
- Committed to failure prevention and continual improvement of the Quality management System

PRODUCT SAFETY POLICY

The policy of MERSEN EP is to

- Manufacture products that meet the applicable safety requirements
- Continually assess products performance related to safety events
- Ensure that our employees and suppliers are aware and adhere to the product safety requirements.

We do this by continually improving our business management system with an emphasis on failure prevention by applying risk-based thinking methodology.

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Approved By

General Manager Operations, EP.